



June 22, 2012

To: Office of Secretary
Federal Communications Commission
445 – 12th Street, SW
Washington, DC 20554

Karen Majcher
Vice President – High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

RE: WC Docket No. 10-90

MTA Communications, LLC hereby submits the attached Report in compliance with annual reporting requirements pursuant to § 54.313(a)(1)-(6), as clarified in the Third Order on Reconsideration released May 14, 2012. This report includes information submitted to the Regulatory Commission of Alaska March 30, 2012 in compliance with existing state requirements.

In compliance with Public Notice DA 12-729, copies of this report were filed with the Office of the Secretary of the Commission, the Administrator, and the Regulatory Commission of Alaska. In the absence of guidance from the FCC and USAC regarding which Tribal governments should appropriately receive copies of this report, MTAC has provided copies to Tribal entities within MTAC's service area identified in the Federal Register October 1, 2010, specifically Chickaloon Native Village, Native Village of Cantwell, Eklutna Native Village, Knik Tribe, and Native Village of Tyonek.

Signed,

A handwritten signature in blue ink, appearing to read "Carolyn Hanson", is written over a horizontal line.

[Signature of Corporate Officer]

Date:

6/22/12

Carolyn Hanson

[Printed Name of Corporate Officer]

General Manager

[Title of Corporate Officer]

Carrier's Name: MTA Communications, LLC dba MTA Wireless
Carrier's Address: 1740 South Chugach Street, Palmer, AK 99645
Carrier's Telephone Number: 907-745-3211

MTA Communications, LLC
740 S. Chugach Street
Palmer, Alaska 99645

907-745-3211
www.mtasolutions.com

MTA Long Distance, MTA Wireless, MTA Solutions and MTA Vision are registered trade names of MTA Communications, LLC

Long Distance
Wireless
Business Solutions
Internet
Television



Annual Reporting Requirements pursuant to § 54.313(a)(1)-(6)

WC Docket No. 10-90

§ 54.313(a)(1) – Progress report on five-year service quality improvement plan.

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(2) – Outage reporting

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

☐ My company was not required to collect this information in 2011.

☒ My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.



§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
MTA Communications, LLC dba MTA Wireless	Alaska	619003

Signed,

[Signature of Corporate Officer]

Date:

6/22/12

Carolyn Hanson

[Printed Name of Corporate Officer]

General Manager

[Title of Corporate Officer]

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2012 ETC Report in Compliance with 3 AAC 53.460



3 AAC 53.460(a)(1)(A) MTA Communications, LLC d/b/a MTA Wireless (MTAW) includes Exhibit 1, a map of our network deployment as of December 31, 2011.

(B) During 2011 MTAW received the following universal service support amounts:

Federal High Cost Loop Support	\$ 2,830,178	
Federal Interstate Common Line Support	\$ 2,621,724	
Federal Local Switching Support	\$ 235,314	
Federal Safety Net Additive	\$ 0	
Total Federal High Cost Support Received in 2011		\$ 5,687,216
Federal Low Income (Lifeline/Linkup) Support	\$ 597,372	
Alaska Low Income Universal Service Fund Support	\$ 59,444	
Total Low Income Support Received in 2011		\$ 656,816
Total Universal Service Support Received in 2011		<u>\$ 6,344,032</u>

(C) During 2011 MTAW used universal service support for multiple projects to expand and improve our network facilities and service to users. We upgraded a site at Point Mackenzie to expand coverage in the area and we added 3G/EVDO technology to additional sites to accommodate mobile broadband growth demands. MTAW upgraded the rectifier and battery systems at six sites and replaced the generator at one remote site to improve reliability. MTAW began offering Mobile Broadband service which allows remote customers data access. MTAW also introduced over a dozen of the latest up-to-date Smartphones to our customers. Additionally, voice and data plans were adjusted to provide more minutes and higher data usage allowances to better meet customer needs.

Exhibit 2 provides details of the expenditure of High Cost Support funds received in 2011.

MTAW also received Federal Low Income and Alaska Universal Service Low Income support to provide services to qualifying low income customers. These funds were used to directly reduce the end user rates for those customers participating in Lifeline and Link Up as required by FCC Lifeline program rules.

(D) MTAW has met the network improvement and coverage target included in its original network deployment plan filed with its original CETC application in 2003. The Commission approved MTAW's ETC status in 2004 prior to the adoption of the current ETC regulations requiring a specific five year deployment plan. However, the deployment plan filed with MTAW's original application provided for the deployment of coverage throughout our service area primarily through the construction of network facilities and resale in areas where we did not have spectrum assets that would allow network facility expansion. MTAW met this target and currently provides service throughout our ETC service area.

MTAW has no unserved areas.

MTA Communications, LLC d/b/a MTA Wireless

2012 ETC Report in Compliance with 3 AAC 53.460



(E) In its original application for ETC status, MTA Wireless proposed building 10 new sites to expand coverage. As those sites were constructed MTAW evaluated efficiencies and demand trends and revised the locations of six of the original 10 sites. MTAW continues to build the network and currently has 37 sites deployed with a cell-on-wheels site available to supplement coverage.

MTAW has also acquired significant spectrum assets in both the AWS and 700 MHz bands that became available through FCC spectrum auctions. This additional spectrum is allowing us to expand our facility footprint, particularly in Eagle River. We have also negotiated additional roaming agreements to increase the quality of the wireless experience when our customers leave the MTAW network.

(2) I hereby certify that MTA Communications, LLC d/b/a MTA Wireless provided service throughout its eligible telecommunications carrier service area in the past calendar year to all customers requesting service except as described in (3) of this subsection;

A handwritten signature in black ink, appearing to read "Carolyn Hanson", written over a horizontal line.

Carolyn Hanson, General Manager

(3) MTAW has not denied service to any customers within its service area during 2011.

(4) During 2011 MTAW was notified of no complaints to the Commission and/or the FCC.

(5) I hereby certify that MTA Communications, LLC d/b/a MTA Wireless complies with 3 AAC 53.450. Specifically, MTAW:

Maintains at least one business office, with toll-free calling, staffed during commission business hours, to provide customers with access to personnel who can timely provide information on services and rates, accept and process service applications, explain and adjust bills, and generally represent the carrier. 3 AAC 53.450(a)

MTAW commits to comply with the Cellular Telecommunications and Internet Association's Consumer Code for Wireless Service as stated in 3 AAC 53.450(b).

MTAW commits to maintaining, in an easily accessible location on the company website, consumer complaint procedures. 3 AAC 53.450(c) MTAW's complaint procedure may be found at www.mtasolutions.com/customerservice.php.

A handwritten signature in black ink, appearing to read "Carolyn Hanson", written over a horizontal line.

Carolyn Hanson, General Manager

MTA Communications, LLC d/b/a MTA Wireless

2012 ETC Report in Compliance with 3 AAC 53.460



(6) I hereby certify MTA Communications, LLC d/b/a MTA Wireless complies with 3 AAC 53.410(a)(12). Specifically, MTAW:

Has and will continue to take steps to remain functional in emergency situations by,

- (A) Maintaining at least eight hours of backup power to ensure functionality without local alternating current (AC) commercial power;**
- (B) Establishing to the extent feasible the ability to reroute traffic around damaged facilities and to manage traffic spikes resulting from emergency situations; and**
- (C) Establishing procedures for employees to follow in an emergency to prevent or minimize interruption or impairment of telecommunications services.**

A handwritten signature in black ink, appearing to read "Carolyn Hanson", written over a horizontal line.

Carolyn Hanson, General Manager

(7) MTAW has not had any outages which required reports mandated by the RCA or FCC.

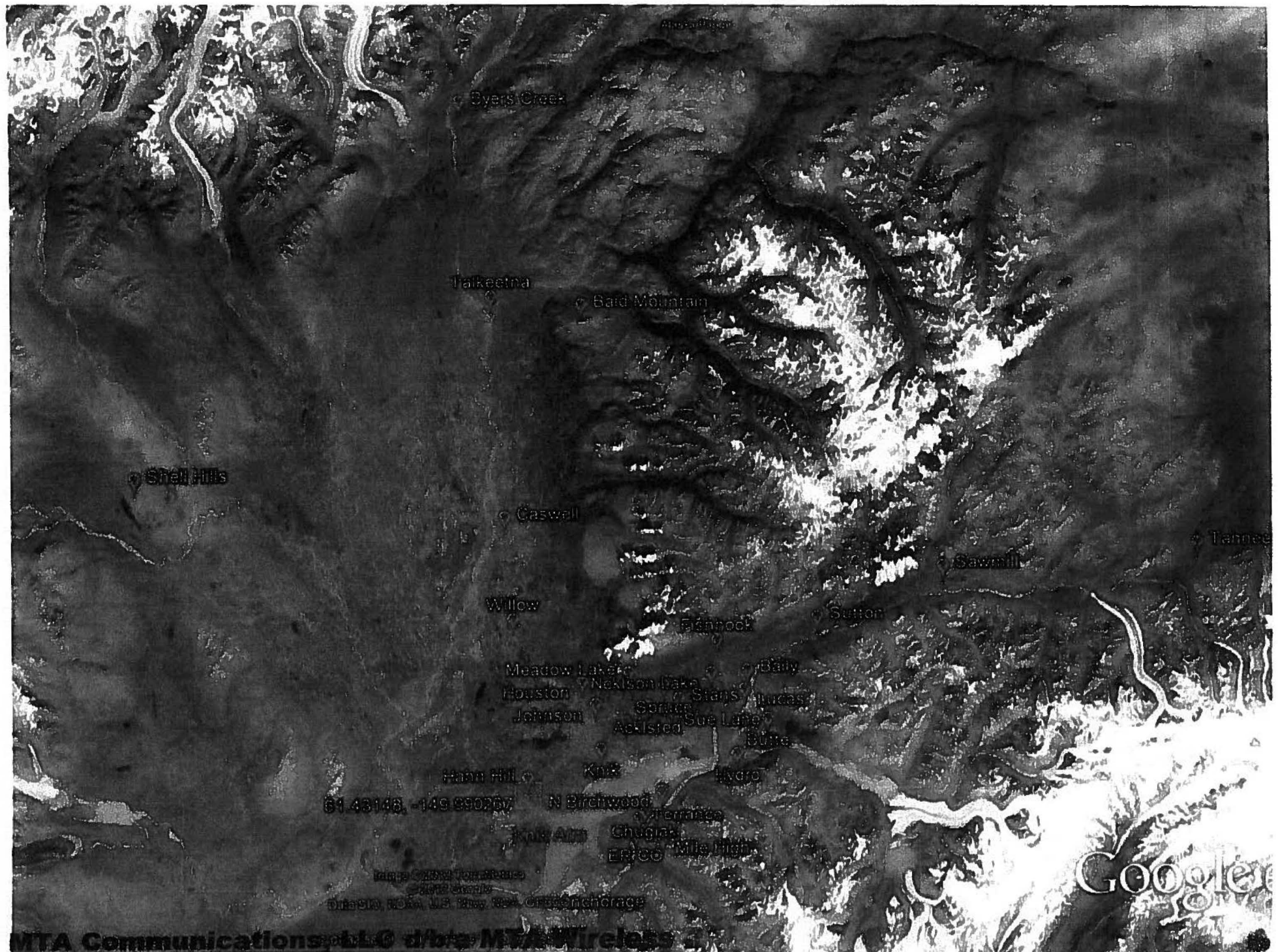
(8) I hereby certify that MTAW complies with 3 AAC 53.410(a)(14) by offering one or more calling plans comparable to those of the incumbent local exchange carrier, including a calling plan with at least 500 free minutes of local usage per month.

A handwritten signature in black ink, appearing to read "Carolyn Hanson", written over a horizontal line.

Carolyn Hanson, General Manager

(9) MTAW advertised the availability of supported services through its service area during 2011. Please see Exhibit 3 for the affidavit of publication.

Exhibit 1 - Network Deployment as of December 31, 2011



MTA Communications, LLC d/b/a MTA Wireless

2012 ETC Report in Compliance with 3 AAC 53.460

REDACTED**MTA Communications, LLC d/b/a/ MTA Wireless****Exhibit 2****Table 1**

LEC Study Area From Which Support was Derived	2011 High Cost Support Received		2011 High Cost Support Spent
Matanuska Telephone Association - 613015	\$ 5,687,216		\$ 5,687,216

Table 2**2011 Network Upgrades**

Project Name	Wire Center	Expenditure
	WSLLAKXA	
	WSLLAKXA	
	TLKTAKXA	
	EGRVAKXA	
	EGRVAKXA	
	EGRVAKXA	
	EGRVAKXA	
	EGRVAKXA	
	WSLLAKXA	
	TLKTAKXA	
	Various	
	Various	

Exhibit 3

3/18/2011

Anchorage Daily News Affidavit of Publication

1001 Northway Drive, Anchorage, AK 99508

AD#	DATE	PO	ACCOUNT	PRICE PER DAY	OTHER CHARGES	OTHER CHARGES #2	OTHER CHARGES #3	GRAND TOTAL
869842	03/18/2011		MATA0111	\$76.36 \$76.36	\$0.00	\$0.00	\$0.00	\$76.36

STATE OF ALASKA THIRD JUDICIAL DISTRICT

Shane Drew, being first duly sworn on oath deposes and says that he is an advertising representative of the Anchorage Daily News, a daily newspaper.

That said newspaper has been approved by the Third Judicial Court, Anchorage, Alaska, and it now and has been published in the English language continually as a daily newspaper in Anchorage, Alaska, and it is now and during all said time was printed in an office maintained at the aforesaid place of publication of said newspaper. That the annexed is a copy of an advertisement as it was published in regular issues (and not in supplemental form) of said newspaper on the above dates and that such newspaper was regularly distributed to its subscribers during all of said period. That the full amount of the fee charged for the foregoing publication is not in excess of the rate charged private individuals.

Public Notice
The Federal Communications Commission and the Regulatory Commission of Alaska designate MTA Communications LLC d/b/a MTA Wireless AND Matanuska Telephone Association, Inc. as an eligible telecommunications carrier. Eligible services include access to single-party touch-tone dialing, voice-grade access to the public switched telephone network, 911 operator services, long distance services, directory assistance, and unlimited local calling. Residential telephone service is \$19.20 per month; Business Basic \$20.85 and Business Deluxe is \$26.40. Low-income households may qualify for discounted Link-Up, Lifeline, or Afford-A-Phone service with toll blocking. MTA stores are located at 12110 Business Boulevard in Eagle River; 480 Commercial Drive in Palmer and 701 E Parks Hwy, Suite 100 in Wasilla. You can call MTA at 907 745-3211.
Published: March 18, 2011

Signed Shane Drew

Subscribed and sworn to me before this date:

3/29/11

Notary Public in and for the State of Alaska.
Third Division, Anchorage, Alaska

MY COMMISSION EXPIRES: 12/12/13

Cynthia A. Grove



MTA Communications, LLC d/b/a MTA Wireless
2012 ETC Report in Compliance with 3 AAC 53.460